

BlackBerry

Flexible, scalable fully managed service solutions for BlackBerry
- respond to your customers in an instant.



BlackBerry adds instant value to organisations that use either Solution1's Hosted Exchange 2003 service or choose to run their own in-house Microsoft Exchange infrastructure.

Solution1's managed service for BlackBerry keeps you informed with real time access to key information enabling you to make decisions instantly, providing you with the competitive edge you need. There are real benefits when responding to a customer instantly, being kept up to date with the status of a project or delivering work schedules to engineers in real time.

With BlackBerry there is no requirement to manually synchronise, dial or connect to a network. The Solution1 Hosted BlackBerry service is continuously connected, allowing you to be discreetly notified as new email arrives. Send, forward and reply to messages, maintain up to date customer contact details as well as view and amend your calendar with colleagues and clients at your convenience, anywhere.

BlackBerry from Solution1, the best solution for your business

Simple

- BlackBerry's success is due to its simplicity; all devices are managed remotely and provisioned over the air
- Coupled with Solution1's managed service, our rapid deployment and real time management adds quick and long lasting benefit to your employees and customers

Rapid deployment

- No need to order servers or waste resources on installation - our solution can be provisioned and delivered to your employees in a matter of minutes enabling you to receive immediate benefit from your investment

Think - in less than ten minutes you can have the most powerful corporate messaging solution fully managed at your fingertips without the need to invest in capital infrastructure, licensing and on-going support. Whether it's for one or 1000 users, you really do pay for what you use.

How you benefit

Retain control

- Your services and infrastructure are housed securely within our datacentres; you can deploy and manage the entire solution using our powerful online management interface.

Fully managed

- Not only do we maintain and manage all the technical aspects of your solution, you benefit from a helpdesk, online tools covering support and management as well as 24/7 IT support.

Seamlessly integrated

- Our solution for BlackBerry is delivered on the flagship BES platform, tightly integrated with our Exchange 2003 environments and your business email account.
- All our services can be managed using a single online management interface. Don't compromise, our solution delivers, irrespective of the size of your organisation.

Highly secure

- Your data is held within our resilient datacentres. You benefit from strict IT policy management, end to end encryption of all data and remote management tools for your devices.

Value for money

- Remember that you only pay for what you use, there's no investment in infrastructure, licensing or support. All you pay is a simple monthly charge for each connected user.
- Our services are flexible and scalable, reducing your total cost of ownership by up to 50% for Exchange and BlackBerry.

Simplicity - managed BlackBerry and Exchange 2003 services

- BlackBerry (BES) and a fully integrated Microsoft Exchange 2003 account
 - One management interface for all your services
 - Outlook 2003 desktop client (dependant on package) and Outlook web access
 - Sybari Antigen - running four leading anti virus engines
 - MailFrontier anti spam / fraud gateway

Adding value - managed BlackBerry for your onsite Exchange solution

- Fully managed dedicated BlackBerry (BES) server located within our datacentres
 - including server licensing, maintenance and support
- Dedicated private VPN connection connecting your Exchange solution securely to our datacentres
- Remote management tools for user management

All our customers benefit from a fully managed solution scalable from single user accounts

- Online management interface for managing all your services with us
- Monthly service contracts
- A service that includes all maintenance and license provision
- Helpdesk, technical support and 365/24/7 service provision